



## Warranty Terms & Conditions

**One Year Warranty:** Finkote,(MPI/OCC), provides a warranty on E-coated coated and top-coated coils against defects of the coating that occur due to failure of the coating or workmanship in the application of the coating for a period of 1 year from the date of system start-up in the field. Should coating failure occur within the applicable warranty period, and is determined to be caused from exterior corrosion, or by improper application or workmanship, Finkote agrees to either repair the coating at no additional cost to the customer, or to refund the original invoice amount, or recoat a replacement coil at no cost. Notwithstanding the foregoing, the option of coating repair is limited to only superficial failures of the coating that do not affect the product performance. All other defects may be remedied by a refund or replacement. This warranty does not include protection from corrosive conditions other than those atmospheres which the coating has been formulated to protect against, as tested and verified by the customer, nor from failure due to improper installation, maintenance or care by the end user. A Finkote representative is to be notified by the coil supplier when any problem is observed during a routine cleaning inspection. Warranty is issued to the coil supplier, not the end user. Finkote reserves the right to inspect and the option to field repair any coil by application of a corrosion resistant coating but only for superficial failures that do not affect the product performance. A Finkote representative must approve any third party coil repair/replacement expense for which it is liable. It is recommended end-users adhere to coil maintenance practices and maintain credible record keeping as specified. This includes the end-user, location of the coil, serial number of the unit and date of installation. End users are advised to use only cleaning materials recommended and/or approved by Finkote, see Coil Cleaning Guide. If it is reasonably determined by a Finkote representative the use of any materials applied by others or incompatible cleaning materials damaged the coating system, then the warranty may be voided; provided, however, that if the customer disagrees with our determination, final determination will be made by an independent third party mutually acceptable to both parties. Unless and until such independent third party makes a determination that the use of any materials applied by others or incompatible cleaning materials damaged the coating system, no warranty may be voided. The customer must present the Finkote Lot # for the unit in question with the warranty claim. This lot number will be provided to the customer upon shipment of coated unit. All warranty claims must be submitted in a timely fashion by the end user, or the coil supplier. Timely means exercise of prudent judgment and observation of corrosion to allow sufficient time for corrective/preventive action to be taken. Warranty coverage period begins with date of system start-up in the field. A Finkote representative will issue information describing coil cleaning procedures, recommended/ approved chemicals, and sample worksheet(s) for end user (record keeping purposes/requirements).

**Optional Five Year Extended Warranty:** Finkote offers a limited 5-year extended warranty. This warranty provides coverage of e-coated coils against failure due to corrosion caused by sub-film corrosion or loss of adhesion. Failure does not include loss of film integrity caused by ultraviolet (UV) degradation where the coil has not had a UV resistant topcoat applied by Finkote. The five-year corrosion warranty covers coating replacement or repair. If a coil fails due to corrosion in the fin pack and all other conditions listed above are met, Finkote will be responsible, at its option, for on-site repair of the coil or coating of a replacement coil. Any warranty claim filed in the fifth year, must be for corrosion that is significant and widespread across the general face area of the coil, as compared to minor cosmetic superficial wear/corrosion, where that corrosion has caused the unit to fail to meet design cooling performance. Costs not covered are ancillary damages to the unit, downtime or lost time, loss or replacement of refrigerant, freight, crane or placement equipment, cost of a replacement coil, failures due to physical or mechanical abuse, including wind-driven sand, rupture of tubing, changes in exposure outside the design limits of the coating, installation and replacement labor, and temporary equipment rental. If a coil fails by improper construction and assembly techniques, or by causes attributable to unapproved process changes by customer, the warranty is void. Please contact a Finkote representative for additional information.

FOR MORE INFORMATION CONTACT:

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